



App User Guide



App Download

Icons for Android and Apple app stores:

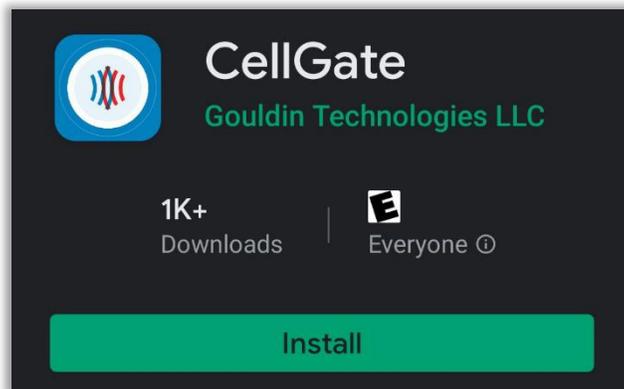
Google Play (Android)



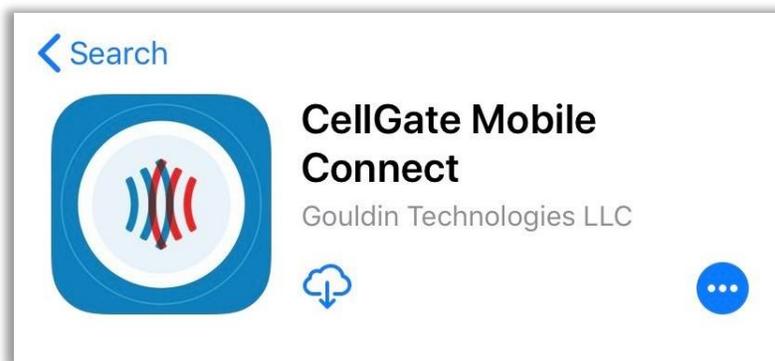
App Store (iPhone)



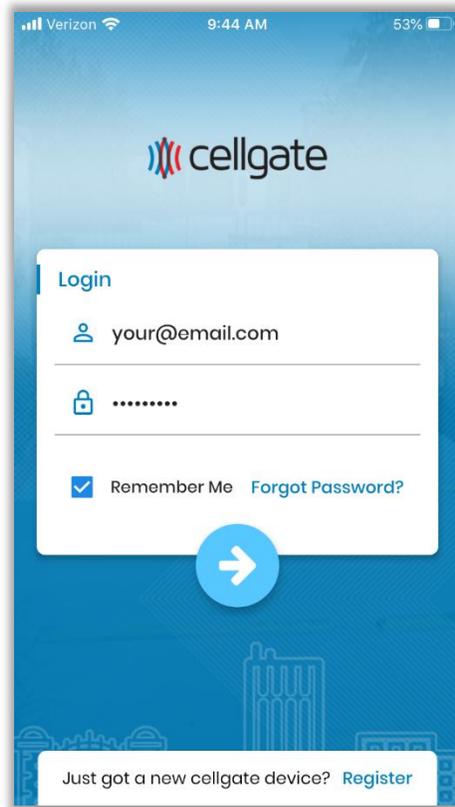
Google Play Store: Search “CellGate”. Press the CellGate App logo and then press **Install**.



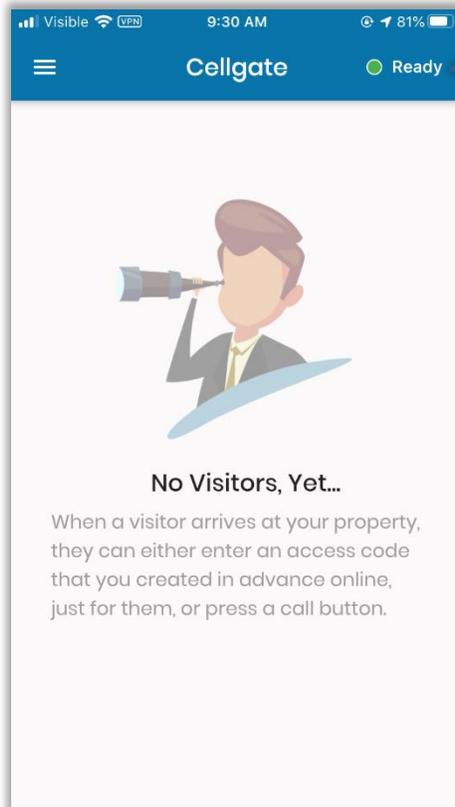
Apple App Store: Search “CellGate”. Press **Get** or the **cloud icon** to download.



When you open the CellGate App, enter your login credentials and tap on the blue arrow.

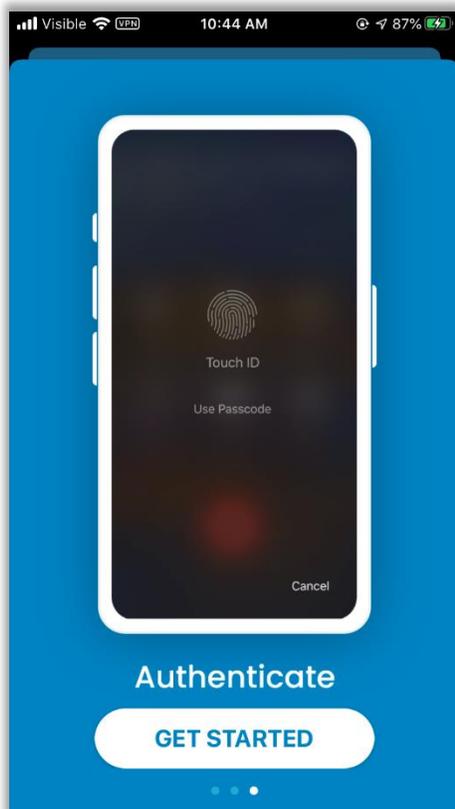
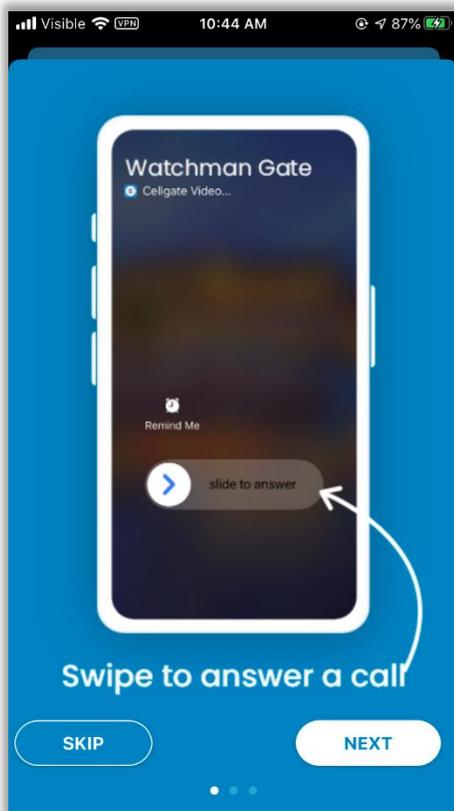


When you login, you will be navigated to the Standby Screen. You may close the app and will now receive calls when someone taps on your name at the unit.



This symbol means you're ready to receive calls!

When someone taps on your name at the unit, follow the steps below to answer the call and open the gate.



CellGate Mobile Users App Configuration

Note: Only active users with "Allow Web or Mobile App" access and have access to this installed location are listed in this subgroup.

Create additional users

Call Group

Swap

Go to Add User Wizard

Display Name:

Scarlett,Brown



Address:

Shows on Device Directory – must be less than 15 characters

Initial Phones Called- Will Ring simultaneously for 30 seconds



1st:

Sales Admin

+ Edit User

Indicates a user is logged into CellGate App

Select...

Update user passwords

Select...

Secondary Phones Called- Will Ring simultaneously for 30 seconds

1st:

Select...

2nd:

Select...

3rd:

Select...

Leave blank to skip from Tier 1 straight to receiving back up telephone calls on Tier 3

Voice Line - no Video, can be a landline or mobile

Voice only 1st:

(972) 231-1999

Voice only 2nd:

() - -

Voice only 3rd:

() - -

Enter numbers to receive calls from 972-231-1999. Press * to open gate!

Cancel

Save

Make sure to Save!

There are three tiers within the call group. Tiers 1 and 2 are where users that will receive video calls from the CellGate App will be listed.

Tier 2 is optional. Should you miss your app calls, you may enter up to three telephone numbers in Tier 3.